



Patient Information Notice*

For EU citizens who are not French,
accessing healthcare in France

Your health data is shared so that we are **better able** to treat you.
Here is some information on the rules governing the use of your data in
France

1. WHAT IS THE ONLINE SERVICE INFRASTRUCTURE IN THE AREA OF ONLINE HEALTHCARE?
2. WHICH DATA ARE PROCESSED?
3. WHAT IS THE LEGAL BASIS FOR THE PROCESSING OF YOUR PERSONAL DATA?
4. WHAT IS THE PURPOSE OF THE PROCESSING OF YOUR PERSONAL DATA?
5. WHO PROCESSES AND HAS ACCESS TO YOUR DATA?
6. FOR HOW LONG ARE PERSONAL DATA KEPT?
7. WHAT ARE YOUR RIGHTS REGARDING YOUR DATA?

1. WHAT IS THE ONLINE SERVICE INFRASTRUCTURE IN THE AREA OF ONLINE HEALTHCARE?

The summary of your medical file (medical summary) is transferred electronically by means of the online service infrastructure in the area of online healthcare.

by the European Commission under the My health @ EU scheme.

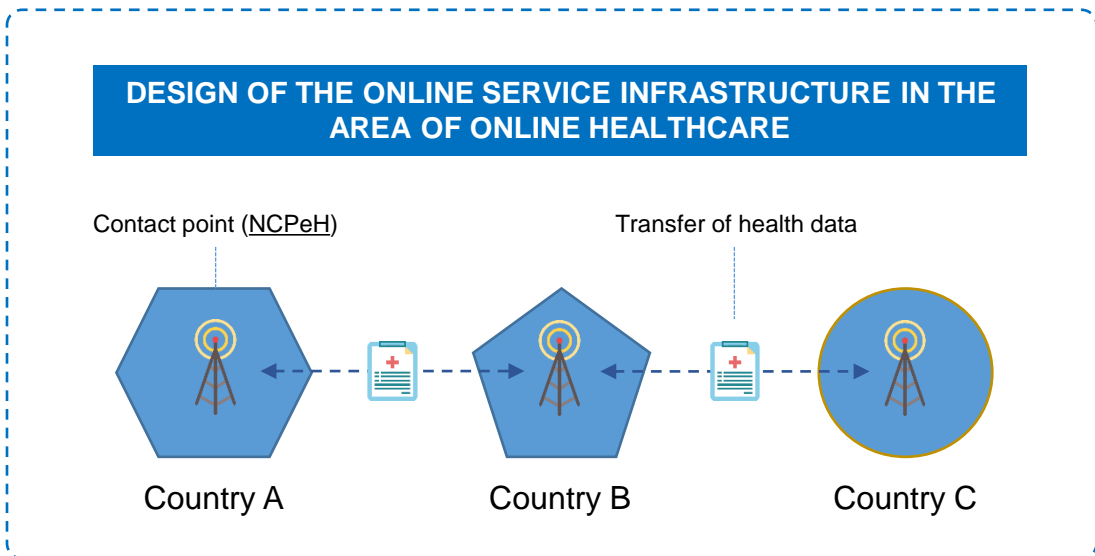


My health @ EU
eHealth Digital Service Infrastructure
A service provided by the European Union

This infrastructure is intended for the exchange of health data and links the National Contact Points for e-health (NCPeH).

It is part of a cross-border electronic system that offers European citizens who give their prior consent a **secure** and **simple** way of transferring their health data if they require treatment abroad.

Under the system, personal data are transferred electronically to the health professionals you consult in another Member State of the European Union (EU)



2. WHICH DATA ARE PROCESSED?

Two types of data are processed:

- **Your administrative data** (identification data)
- **Your health data** (relating to your state of health (physical or mental))

Your medical summary includes essential health information, such as any allergies, current prescriptions, medical history and previous operations, in order to ensure you receive optimum care.

The processing of your data in the context of the NCPeH also generates technical data to ensure the traceability of requests made by a European health professional, your consent details, the sending of your medical summary and so on.

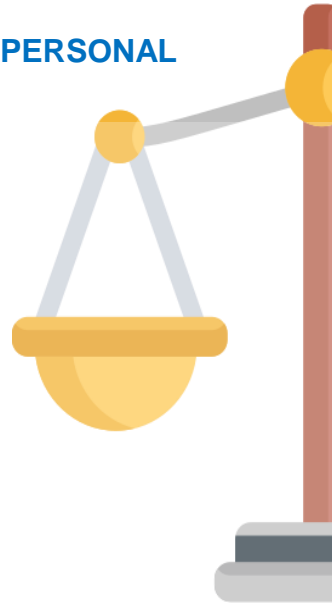


3. WHAT IS THE LEGAL BASIS FOR THE PROCESSING OF YOUR PERSONAL DATA?

Your personal data are processed in accordance with:

- the GDPR, Directive 2011/24/EU on the application of patients' rights in cross-border healthcare,
- Act No 78-17 of 6 January 1978 on data processing, data files and individual liberties,
- and the Agreement between National Authorities or National Organisations responsible for National Contact Points for e-Health, signed on 10 February 2020 by the *Agence du numérique en santé* (Digital Healthcare Agency).

Pursuant to Articles 6 and 7 of the GDPR, processing your data requires your **explicit prior consent**.



Directive and GDPR



Laws and decree



Convention and agreements



4. WHAT IS THE PURPOSE OF THE PROCESSING OF YOUR PERSONAL DATA?

Your personal data are used for your treatment by health professionals working in France.

These **health data** will not at any time be reused for research or statistical purposes.

Depersonalised statistics are generated in order to monitor the use of the service.



5. WHO PROCESSES AND HAS ACCESS TO YOUR DATA?

The **health data** in your medical summary are accessible only to **authorised healthcare professionals** involved in your treatment and who are bound by medical confidentiality, subject to your prior consent.

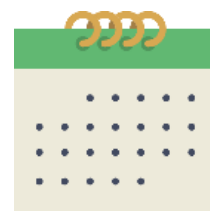
The *Agence du numérique en santé*, as the national contact point for e-health, will access functional and technical traces associated with the use of the service if necessary.



6. FOR HOW LONG ARE PERSONAL DATA KEPT?

The data in your medical summary may be stored in the information systems of healthcare professionals in France for a period not exceeding that necessary for your treatment.

The technical traces are kept for one year. The functional traces are kept for a maximum period of 10 years (duration harmonised with the statute of limitations for actions for medical liability).



7. WHAT ARE YOUR RIGHTS REGARDING YOUR DATA?

If you consent to your personal data being processed as part of this service, you will be able to:

- **access** your data;
- request the **correction of any inaccuracy**;
- request that **your data be deleted**;
- withdraw your **consent** at any time;
- request the **portability** of your data;
- request a **restriction** on the processing of your data;
- benefit from a **right to compensation** in the event of material or non-material damage resulting from an infringement of the GDPR.

You can exercise these rights by sending a request to the healthcare professional providing your treatment in France or to the data protection officer whose address details are given below (in particular concerning the technical data ensuring the traceability of the processing of your data).

In the absence of a reply within one month of exercising your rights, you can submit a complaint to the CNIL (French Data Protection Authority) at <https://www.cnil.fr/fr/plaintes> or by post to the following address:

CNIL - 3 Place de Fontenoy - TSA 80715 - 75334 PARIS CEDEX 0

Contact :

Délégué à la Protection des Données de l'ANS

Agence du numérique en santé

9 rue Georges Pitard - 75015, PARIS

dpo@esante.gouv.fr



PATIENT CONSENT

I, the undersigned,

SURNAME

FIRST NAME

confirm that the healthcare professional has obtained my consent to access my medical summary in accordance with the conditions set out in the information notice;

accept the sharing of my personal health data contained in my national infrastructure for the purposes of medical treatment by means of the e-Health Digital Service Infrastructure provided by the European Commission

Done at..... On/...../.....

Signature of the patient